

# First Data Virtual Terminal



Accept card payments — anytime, anywhere

**With Virtual Terminal, you can process card payments efficiently and securely — from your own computer or device.**

## **All benefits. No bulk.**

With Virtual Terminal's easy-to-use interface, you'll get the same robust processing capabilities as a traditional Point-of-Sale (POS) device without the need for a separate machine or equipment. And there's no hardware to maintain or equipment to upgrade. Best of all, customers can pay with most major credit card types, including Visa®, MasterCard®, Maestro®, Diners Club and American Express®.

Once the transaction is complete, you'll be able to customise, print, and email receipts while also having access to real-time reporting capabilities, transaction management, invoicing options, user management and support for a catalogue of up to 200 items.

## **Real help from real people**

Technical questions? No problem. Our dedicated help desk is available Monday to Saturday 08:00-21:00 to answer questions, trouble shoot or resolve any issues. Our experts will help you effectively manage your account and provide assistance with any concerns you have.

## **Ultimate security for you and your customers**

We understand that maintaining your customers' trust is vital to your success. That's why we've built a powerful security system into our platform that's designed to safeguard personal information, protecting your customers, your business — and you — from fraud. And because our Fraud Suite is also configurable, you can align your protocols with how you operate. First Data takes care of security so you can focus on your business.

## **At-a-Glance**

Virtual Terminal allows you to easily and safely accept payments. All you need is your personal computer and an Internet connection\*.

### **Why choose Virtual Terminal?**

- Quickly process orders, wherever and whenever you need
- Provide multiple payment options
- Keep card information secure
- Eliminate upgrades and system maintenance

### **Why First Data?**

- We specialise in providing secure card acceptance services to more than six million merchants around the world
- UK-based customer service and support

# First Data™

**For more information, contact First Data on 0800 652 5808<sup>†</sup> Lines open 9.00am - 5.00pm, Monday to Friday or visit [www.firstdata.co.uk/mybusiness](http://www.firstdata.co.uk/mybusiness)**

<sup>†</sup> \*Telephone calls may be recorded for security purposes and monitored as part of our quality control process.

\* Terms and Conditions apply

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