



The Challenge

Before Clover, the pharmacy relied on a manual till system that made everyday updates slow and repetitive. Products had to be priced individually with price guns, and even small pricing updates could take around 30 minutes. As transaction volumes grew, this created extra administration and made it harder for staff to manage stock, pricing and customer flow efficiently.

The pressure was most noticeable during busy winter periods, when demand increased before and after the holidays. Patients often collected prescriptions before travelling and returned needing further support afterwards, making faster transactions and simpler price management especially important.

The Solution

Derix Healthcare Pharmacy implemented Clover Station Duo with the Clover Register software plan, giving the team a single system for payments, pricing and stock management. With barcode scanning, automated pricing and staff permissions in place, the pharmacy could replace manual processes with a more consistent way of managing daily operations.

The system also allowed the team to manage more than 500 inventory items through Clover, creating a stronger foundation for growth without adding extra complexity for staff.



How Derix Healthcare Pharmacy Saves 3 Hours Every Day with Clover

By implementing Clover Station Duo, Derix Healthcare Pharmacy reduced manual work, saved approximately three hours every day and gave staff more time to support patients.

The Client

Derix Healthcare Pharmacy is a family-run community pharmacy based in Leigh-on-Sea, Essex. Founded in 2007, the business provides NHS dispensing, Pharmacy First consultations, vaccinations and new medicine support for the local community. With 17 staff members and more than 100 customer transactions on a typical day, the pharmacy needed a system that could support growth without taking time away from patient care.

Benefits of Clover implementation

The biggest impact has been time. Clover now saves the pharmacy approximately three hours every day compared with the previous manual setup, giving staff more time to support patients and manage service quality.

Pricing updates have also become much faster, falling from around 30 minutes to just seconds. This is especially valuable during busy winter periods, when prescription demand increases.

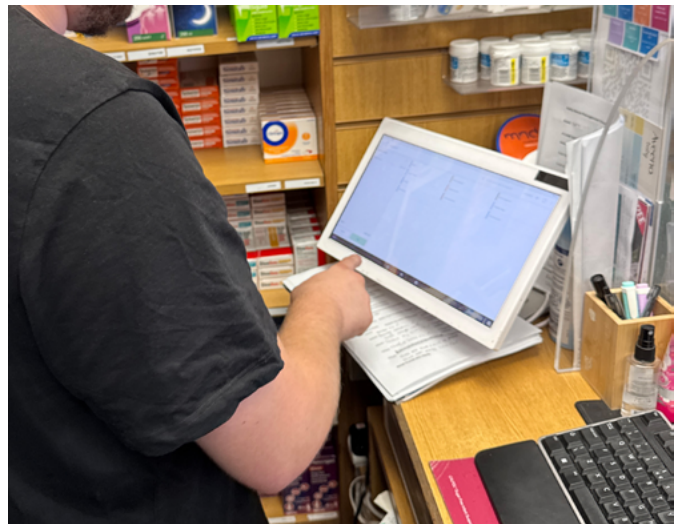
Stock control has also improved, providing the pharmacy with a clearer oversight of products, pricing and staff access. Beyond the operational gains, customers also comment on the appearance of the terminal, strengthening the pharmacy's professional image.



Testimonial

Asch Najdaghi, Owner, Derix Healthcare Pharmacy:

"Initially I just wanted my payment provider to save me money on card processing, but once I realised Clover could save me a significant amount of time as well, it became an easy choice. Saving money is important, but the time we've gained back to focus on our customers and business has made the biggest difference."



Results at a Glance



Time Saved

Approximately 3 hours saved every day



Pricing Updates

Reduced from around 30 minutes to seconds



Inventory Control

500+ items managed through Clover



Business Scale

17 staff and 100+ customer transactions on a typical day

Conclusion

By freeing up staff time and simplifying day-to-day operations, Clover has given Derix Healthcare Pharmacy a stronger foundation for future growth. As customer demand continues to increase, the business can scale more efficiently while maintaining high standards of patient care.

As Asch puts it, "If you're looking at growth as a business owner, Clover is the way."

Name: Derix Healthcare Pharmacy

Website: <https://leighonseapharmacy.co.uk/>

Location: Leigh-on-Sea, Essex

Business type: Pharmacy providing NHS dispensing, consultations, vaccinations and new medicine support.

Ready to revolutionise your business operations with Clover?

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